**Parent Survey Feedback – Leavers, summer 2023**

Thank you again for the warm and positive feedback as your little ones take the leap to Primary school. We had 4 responses in total.

The Staff and Committee have reviewed the feedback and your suggestions to improve the preschool experience even more. We wanted to share with you what we have done, or are in the process of doing, to respond to them.

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| **What you said….** | **….What we’ve done or are doing** |
| “Instead of having an over the head jumper could have a zip up one instead” | We completely understand that some children would find this easier. Our uniform is not compulsory, so if an over-the-head jumper is better for any of your children, please feel free to dress them in these. |
| “My only request would be the availability to send younger children in for full days instead of just mornings. You are all wonderful! [My child] LOVES pre-school and is always excited to go (they don't understand why it's closed at the weekend) - can't want more than that! “ | Thank you for the lovely comment. As per the response from our Parent Survey in March this year, we really do value our place at the heart of our community alongside the primary school, and we have started exploring how we can better support our community in the challenging job of balancing work and family life.  These conversations are being had in the committee and with the staff, but they would involve some large changes, so it will take time to fully explore. Thank you for your patience. |
| “I think the system for signing up and having the talks about our children's progress could improve. For example, it would be good if people could sign up for slots not only at the pre-school but also electronically. As a working mother who does not bring her child herself to pre-school I felt there was a disadvantage as I could not sign up in time. Also, it may be worth considering offering the option of in person and online chats, again for those who find it difficult to come to the nursery at these times..” | Thank you for the feedback. If any of our parents and carers are struggling to book a time in, please just contact the team and they will be very happy to support you. There is always flexibility in these meetings, so if it would fit better to meet virtually, please let the team know and they will absolutely accommodate your needs where they can. |

If you would like to see the survey results in full, please go to our website: <https://www.cumnor-preschool.co.uk/parent-survey-feedback>